

**Weather:** We reserve the right to cancel any trip due to unsafe weather conditions. If Sherpa of Souls cancels a trip, retreat, or day hike due to unsafe weather conditions you will receive a full refund or have the opportunity to transfer to the next available trip. Sherpa of Souls conducts trips in the rain, wind, fog, and cold weather as long as weather conditions are deemed safe to be in. Safe yet undesirable weather will not result in exceptions to the cancellation policy noted below.

### **Day Trips**

- Cancellations made at least 48 hours in advance will receive a full refund.
- Cancellations made between 24 and 48 hours in advance will not be refunded but can be credited toward a future and/or different tour. Will be subject to availability.
- Cancellations made less than 24 hours in advance are non-refundable and will not receive credit.
- All trips have a minimum number of 2 clients to run. If a client would like to pay for 2 spaces a tour can be run with 1 client.

### **Multi-day Retreat Refund Policy**

- Cancellations made more than 30 days prior to your scheduled course/trip will be refunded minus a 15% booking fee.
- Cancellations made within 30 days will forfeit any and all payments.
- Weather related cancellations will be handled on a case by case basis.
- All trips have a minimum number of 6 clients to run. If a client would like to pay for 2 spaces a tour can be run with 1 client.

**I have read and agree to the cancellation policy – this needs to be another check box like the waiver before they advance to payment.**